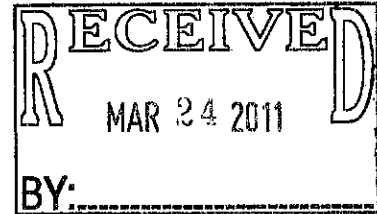


*Montgomery 310*



***Strategic  
Board Plan***

***FY 2011-2013***

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## Board Review & Approval

The Montgomery 310 Two-Year Plan for 2011-2013 has been reviewed and is approved for implementation.

  
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President of the Board of Directors

14 March 2011  
Date

## **Purpose**

The purpose of the Montgomery 310 Board Strategic Plan (hereinafter called the Plan) is to enable the agency to develop and maintain the capacity to meet current and future needs required to provide quality, effective and responsive services for residents of Montgomery County with intellectual disabilities in accordance with the Montgomery 310 mission statement.

## **Vision Statement**

To achieve more than expected, to give greater than asked, to be synonymous with excellence and to do all with compassion, professionalism, competency and determination.

## **Mission Statement**

To provide quality service coordination. Quality is defined by the customer (aka- service recipient)

## **Plan Development**

**Planning Cycle.** The Plan shall be reviewed; revised, as necessary and appropriate; and approved on a two- year cycle.

**Stakeholders/Roles.** The execution of the Plan shall include participation by all stakeholders in Montgomery County. Customers/Service Recipients, certified service providers, the Montgomery 310 Board of Directors and staff, the Department of Mental Health (DMH) and other private and public individuals and entities shall be involved in the formulation of the Plan's goals and objectives. Such involvement shall include, but shall not be limited to, participation in surveys and forums and offering unsolicited feedback regarding the effectiveness and responsiveness of existing services and participation in the formulation of future services to meet the needs and desires of the customer.

**Monitoring and Evaluation.** The Montgomery 310 Board of Directors is responsible for providing the overall philosophy and direction, monitoring implementation, reviewing and approving the Plan. The Montgomery 310 Executive Director is responsible for preparing, implementing and evaluating the Plan in accordance with Board of Director guidance and reporting progress and applicable information on the Plan to the Board of Directors on at least an annual basis.

## Plan Components

**Population.** Montgomery 310 shall serve the following persons residing in Montgomery County: people who qualify for a Medicaid Waiver or who receive Medicaid by virtue of their DMH confirmed diagnosis of an intellectual disability

**Needs and Priorities.** In conjunction with the DMH Planning Office's initiative to identify statewide service needs, stakeholders in Montgomery County met to develop twenty-five outcome statements specific to the county. These twenty-five outcome statements, incidental feedback from funding sources, service recipients, stated needs of persons on the waiting list, and recipient survey responses for the immediate past three year period serve as basis for prioritization of goals and objectives of this Plan.

**Current Supports/Services.** There are eleven (11) Providers of supports/services in Montgomery County. This is in addition to the supports provided through the service coordination provided through Montgomery 310. Unlike most 310 entities within Alabama, Montgomery 310 does not provide services/supports other than service coordination (note service coordination is the Board preferred term, rather than case management). In this way, the service coordination efforts function much like a 'broker' of services/supports. There is no possible 'steering' of recipients to those services with whom Montgomery 310 has a connection. This avoidance of possible conflict of interest is felt to be in keeping with the spirit of service coordination/case management which is felt the writers of the 310 law envisioned. During the past planning cycle, there have been two new Providers added to the choice list for service recipients.

**Areas of Greatest Unmet Need.** Without question, the most frequently requested service is help to secure work training and real work connections. There are too few choices of day training options from which recipients may select as there are at present only three options. The Providers of these day training programs have not indicated plans to expand, rather, all have vacancies due to State match funding limitations. There are no Providers of supported employment services within the county who receive Medicaid waiver funding. The single source of supported employment in the county is through the non-waiver Easter Seals organization who have historically have not expressed a desire to work with those with significant intellectual disabilities. Two Providers, who presently do not provide day activities, have expressed their intentions to create supported employment opportunities within the county. Encouragement of this effort is on-going.

**Funding Resources.** Funding sources for developing and allocating resources for Montgomery County Intellectual Disability (ID) services are state and federal monies administered through DMH. Resources are allocated in accordance with contractual agreements.

## **Goals and Objectives**

**Goal 1.** To determine the current and future projected extent of the service/support needs of people who reside in Montgomery County who are diagnosed with an intellectual disability.

Objective: Annually request from the State Department of Education the number of children diagnosed with intellectual disability enrolled in the Montgomery public school system who will age out of their mandatory education within the next year. Solicit the same information from private schools within Montgomery County.

Objective: Annually share "Transition" flyers to the Special Education Coordinators for them to give to the families at Individual Education Planning (IEP) meetings at least annually.

Objective: Annually attend the Alabama Institute of the Deaf and Blind (AIDB) conference to maintain contact with placement coordinators about eligibility qualifications for funded services for their students who will return to Montgomery County upon completion of their program.

Objective: Annually calculate the number of people who are on the waiting list for new services added to the number of children with intellectual disabilities who age out of the school system at the end of the school year.

Objective: Trend the total numbers for the two year period of the Plan, predict three year future services needs by change in annual rates for communication of the need at the Capacity Building Council for the DMH region.

**Goal 2.** To facilitate the development of responsive services for persons with intellectual disabilities to meet current and future needs.

Objective: Annually, identify by category of waiver services the number of people requesting new and/or additional services in that service category.

Objective: Request feedback from certified providers about their capacity to serve people waiting for services at the average rate of funding for the last three years and if all those waiting for services were to be immediately funded.

Objective: At least annual confirm the extent of service needs for those people presently receiving services, as well as those not receiving services, to determine unmet needs and anticipated future needs.

Objective: Work with DMH to encourage existing service providers to expand their service capacities and potential service providers to establish services sufficient to meet the needs of people who reside in Montgomery County who qualify for Medicaid Waiver services.

**Goal 3.** To increase the public awareness of services for people who have an intellectual disability.

Objective: Develop and maintain a free Web site with links to other providers, DMH and private and public entities offering services.

Objective: Prepare, print and distribute brochures describing Montgomery 310 services/supports and how to access them.

**Goal 4.** To facilitate development of supported employment and additional prevocational day habilitation options for the county.

Objective: Continue to assist the two providers who have expressed an interest in supported employment and day prevocational training programs by sharing of the extent of interest and numerical data of those people interested. These data will include those on the waiting list, those who have expressed an interest in getting a job and those who have expressed an interest in day habilitation program offerings by providers other than those presently providing these services. These data will be supplied annually to all providers including the two who've expressed interest.

Objective: Increased effort to affiliate with supported employment professional organizations and DMH initiatives in supported employment through conference and workshop attendance at least annually.

The objectives will be the responsibility of the Executive Director to either handle or delegate.